

Miguel Tamondong



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Profile

As a Tech Consultant specialising in enhancing reports and sales documents for day-to-day business processes, I prioritise optimising reader engagement and ensuring information is accessible as possible. I enjoy creating engaging and user-friendly interactions, leveraging a diverse range of technologies to solve problems. My interest is in exploring the transformative effects of well-designed touchpoints and deliverables on business interactions with diverse stakeholders.

Skills

Development

HTML5
CSS
JS
XML
p5.js
SQL
.BAT scripts
Visual Basic
Power Automate
AL

Design

Illustrator
InDesign
Photoshop
XD
Figma
Premiere Pro
After Effects
Miro
Trello

Personal

Communication
Customer Service
Time Management
Perseverance
Organisation
Leadership
Active Listening
Content Writing
Public Speaking

Professional Experience

May 2023 - Present

Consultant at Fenwick

Responsible for the Implementation of and ongoing support for Microsoft Dynamics 365 Business Central, Power BI, and Tasklet (Mobile WMS) across a diverse range of clients in various industries.

- Successfully deployed the Tasklet Mobile WMS for a client and took on the responsibility of Business Central Operations Support.
- Developed and implemented custom AL code & extensions for Business Central, creating tailored solutions and enhancing system functionality to meet client needs.
- Developed the "Netstock Importer" Business Central Extension, which is now available on AppSource.
- Liaised with our client's third-parties to design and implement API and FTP integrations, ensuring smooth data exchange and system interoperability.
- Contributed to presales activities, assisting in business development and fostering client relationships.

March 2022 - May 2023

Administrative Assistant at InterSystems

Working within the Administration Services Group (ASG) performing tasks such as AMEX reconciliation, hosting of company social events, ASG role coverage, creation of several internal company graphics and photo/video editing.

- Automated several internal processes by developing a custom solution utilising Power Automate, Windows Task Scheduler, Visual Basic Scripts and Excel Macros to streamline daily operations.
- Coordinated a live event with a multi-camera setup connected to a BlackMagic Pro ISO, routed to a PC and displayed the camera output via Microsoft Teams for seamless live streaming for remote staff.

March 2021 - March 2022

Administrative Assistant at Swaab

Working on the Safe Custody Project, generating operational documentation, SharePoint & LexisNexis (ODBC) database maintenance (updating floorplans and organisation charts) and other adhoc tasks such as printing, scanning, filing, binding and delivering documents to court.

September 2018 - December 2021

Rides Operations Host at Luna Park Sydney

Assisting in the safe and efficient operation of rides and attractions such as Dodgem City and Coney Island to ensure all guests have a safe enjoyable and fun experience.

Education

2018-2021

Bachelor of Design Computing & Advanced Studies at The University of Sydney

Graduated with a Distinction Average (WAM)

Majors: Design Computing, Business Information Systems

2021

Final year project 'Family-Sim Magic Mirror' selected to be presented at the inaugural Open Jury. The challenge was to design a way to assist the elderly to 'keep in touch'. Applied methods and principles of human-centred design in the context of new product development, and to engage with new technologies for interactive product design. This project was also displayed at the graduate show.

2020

Student Consultant at KPMG/GS1 Aus/Harris Farm Markets

Working within interdisciplinary project teams to develop a method for sustainable waste management, liaising with a consortium of project sponsors.

2019

Student Consultant at TAD

Working within a interdisciplinary project team to optimise TAD's online marketing and overall reach.